Catering for learner diversity in the context of the NSS

Background

Learner diversity in the context of the NSS has become an acute issue to be resolved by teachers at senior secondary level. In the old "3+3+2" system with about a third of students proceeding to the matriculation level, the ability range was narrower and senior students in general were more motivated. Now that all students receive six years of secondary education, some teachers are facing a big challenge – addressing diversity in students' motivation and ability.

This article shares the experience of two schools in coping with the challenges of learner diversity. STFA Seaward Woo College focusses on the strategies which the English Department has adopted to stretch the potential of average and higher ability students. Yuen Long Catholic Secondary School focusses on how teachers have motivated and improved their students' English standards.

Levels

S4-5

Strategies used and what happened

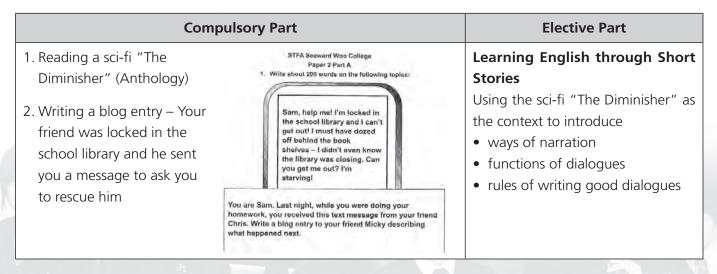
Differentiated instruction

Tomlinson (1999) suggests that the key content and skills students learn should remain steady. Trimming down the curriculum may deprive less proficient students' right to learn the essentials. Instead, it is necessary for teachers to differentiate their instruction according to students' readiness, interest and learning profile to help them achieve the learning targets. Clear learning targets allow teachers and students to see where the destination is.

School Case 1: STFA Seaward Woo College

1. Holistic Planning to create space for differentiated instruction

Related components in the Compulsory and Elective Parts were aligned. Elective components were infused into each module or textbooks to create time and space for teachers to differentiate their instructions.



2. Differentiating instruction flexibility to help individual students achieve different learning targets

Strategy used	What happened		
 Providing opportunities for students to apply the knowledge and skills Teaching in small steps 	 Pre-writing stage 1. The writing questions were carefully chosen. Students were able to apply the knowledge and skills of the Elective Part which were introduced right before they were given the writing tasks. 		
 Using a variety of strategies to help students tackle the writing questions graphic organisers repetition explicit teaching 	2. Teachers did task analysis and broke the writing tasks into 8 steps. Teachers demonstrated the steps until the students could eventually pick them up and use them as routine. As the goal was to develop students into independent learners, teachers gradually removed the amount of support given to students. The same steps and graphic organisers (different graphic organisers for social issues & short stories) were given to students every time they did their writing.		
 Establishing routines Adjusting teacher support according to students' readiness Making use of scaffolding tasks which help students who require extra help Providing students with clear learning targets and clear assessment criteria 	 3. For weaker groups, more scaffolding tasks were given to them to prepare them for the writing. Each group might have different scaffolding tasks as students' weaknesses and strengths differed. 4. A Feedback Form (designed by teachers) was given to students before they started writing. Assessment criteria were clearly listed. Elective elements were included. There were different criteria for writing questions on different electives. Students knew that was expected of them and what they could do to achieve higher levels. 		
 Providing students with vocabulary of different levels of difficulty Making use of elective related materials to create contexts for provoking thinking with regard to language use Allowing students to make choices to pursue their own interests Using students' work to help them appreciate good ideas/work and motivate students to make improvement 	 Post-writing stage In the feedback session, teachers used the feedback form to give constructive feedback. By reading teachers' rating and comments, students knew their strengths and weaknesses and the areas they could improve. Bonus marks were given to students who were able to apply the focus elective components in their writing. Task 1: Students proofread the verb forms to improve their language (L) Students were given a table with different categories of common mistakes (verbs) and a piece of writing of their classmates to spot one mistake for each category from the writing. More able groups worked individually whereas average students worked in pairs or groups. <u>OR</u> Students filled in the blanks with correct forms of verbs. They showed the teachers the answers once they had finished. Teachers told them which answers were wrong and they went back to correct the mistakes. This was done until five students got the answers all correct. (A boring grammar exercise was turned into a competition/game. Students also got 		

- Using a variety of activities to cater for students with different learning styles (visual, auditory and kinesthetic)
- Providing students with clear expectations by giving different exemplars of good writing

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Dialogues (Students' work)

Task 2: Replacing words with synonyms to avoid repetition

(i) Students were given a piece of sample writing to read. For weaker groups, the writing was divided into chunks and students were asked to sequence the chunks. (kinesthetic)

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(ii)The repeated words were highlighted (was locked, mobile, starving, food). Students replaced them with synonyms. The sophistication of vocabulary varied according to students' ability.

Task 3: Using dialogues to improve content (C) and language (L) (i) Functions of dialogues were revised.

(ii)Students identified the speakers' tone, feelings and personality in some dialogues (including some students' work). (Pre-taught/revised the adjectives describing tone, feelings and personality if necessary.)

Variation of the task:

- Students were invited to read aloud/act out the dialogue with appropriate tone and emotions. (kinesthetic)
- The dialogues were recorded and played in class for students to identify the speakers' tone, feelings and personality. (auditory)
- Students were asked to visualise the dialogues. (visual)

(iii)Students were asked to select at least one dialogue and inserted it/them into the sample writing.

Task 4: Working out a surprising ending to improve content (C) and organisation (O)

 Posters with different endings were stuck around the classroom. Students read all the endings and put a sticker on the poster with their favourite ending. (kinesthetic) OR

• Discussion: Each group came up with their favourite ending with justification.

Some of the endings:

- ~ It was the April Fool's Day...
- The library was dark. We could not see each other. Suddenly, 'Surprised!' shouted Chris. 'Happy Birthday, Sam!' I saw Chris carrying a birthday cake with candles on it. Mary got some drinks. Tom brought my favourite fried chicken wings. Chris was playing a trick on me again. Anyway, thank you my friends. I love you all.
- When I woke up the next day, I received a message from Chris again, 'A friend in need is a friend indeed'.
- I was so happy to see Chris in the library. Suddenly, BANG! The library door closed again with the key staying outside. Both Chris and I were locked again. Who should we call now?

<image/>	For weaker classes Teachers could pick a few endings ar showing them to other students. (E.g teachers could guide the writers to o teachers could guide the writer to proc e.g. A student's work: "Mary was locked in the library. She f was the only number she could find i message." The teacher discussed with the stude finally the student came up with the fo	if ideas could be further developed, do so; if language was the problem, ofread.) ound a mobile phone. Sam's number n the phone and so Mary sent him a nt whether the idea was logical and illowing ending:
	"When I arrived at the library, I could dating me out in the previous weeks times, Mary borrowed my friend Chris plan". Oh! My God! Will anyone save	s. Have been rejected by me several ' phone and made up such "a rescue
	Extended task for higher ability stuUsing more complex sentence struct	
Revisiting the knowledge and skills to allow students to learn at their own pace	Assignment Effective use of assignments can enhance and consolidate classroom learning and teaching (develop knowledge, skills and attitudes, foster students' ability and self- discipline to work independently). Instead of doing newspaper cutting exercises like writing a summary and feelings about the news and checking meanings for a few new vocabulary items, students completed the social issues worksheets after reading the news articles. Instead of writing book reports, students completed the short stories worksheets after reading stories. If students missed out or were not ready for some parts, they always had a chance to revisit the knowledge and skills when they were ready.	<text><text><text><text></text></text></text></text>

Facilitating factors and impact

- 1. The curriculum team worked with concerted efforts in creating curriculum space and time for effective teaching and learning by aligning related components in the Compulsory and Elective Parts.
- 2. Each S4 & S5 English teacher took up a part in each module. Their passion and commitment is the key to cope with the workload brought by differentiated instructions. Collaborative lesson planning lessons allowed teachers to plan, evaluate the curriculum together and share their teaching strategies to stretch the students' potentials. Through lesson observation, teachers were able to see how different strategies worked on different groups of students.
- 3. Students got the direction and entry points (components in the Elective Part) of improving their own performance by referring to the HKDSE rubrics, marking scheme and the feedback forms designed by teachers. Most of them knew how to improve a piece of writing by working on three domains: content, language and organisation. Most students showed improvement in the content and organisation domains. This was reflected in students' work, internal assessment results and learning attitude in class.

School Case 2: Yuen Long Catholic Secondary School

1. Selection of elective modules

Based on students' readiness and interests, elective modules Learning English through Short Stories, Drama and Workplace Communication were selected following the principles below:

- i) Strong links with the Compulsory Part
- ii) Alignment with the HKDSE requirements
- iii) Relevance to students' life
- iv) Students' interest
- v) Manageable for students

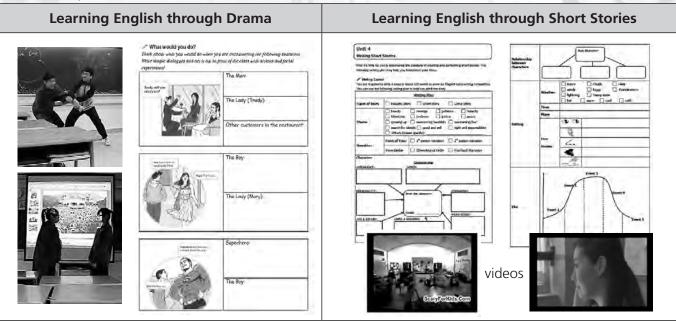
2. Rationale for curriculum and learning/teaching design

The curriculum was designed in a way that adaptations could be made to support struggling learners (with more scaffolding tasks) and stretch the potential of more able learners (with challenging part). Weaker ones could also be exempted from some parts. The materials, activities and tasks were designed in a way to arouse the learners' interests. The knowledge and skills covered were the essential ones.

Some strategies were adopted:

- Curriculum tailoring: choice of materials of different levels of difficulties
- Systematic instructions
- Breaking down of teaching processes into smaller steps
- Progression of difficulty
- Use of multi-sensory activities and/or resources

Some samples:



The following shows an example of how an elective module was implemented in this school.

Strategy used

- Selecting materials related to students' everyday life and students' future career to cater for individual students' interests
- Designing activities and tasks to meet the needs of students with different learning styles (visual, auditory, kinesthetic, etc.)
- Learning through activities
- Allowing learner autonomy that could cater for their needs and interests

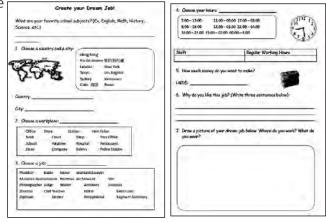
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What happened

Students loved this activity. Learner autonomy was involved. Teachers made use of this activity to introduce countries, cities, workplaces, jobs, working hours and salary.



Teachers selected some jobs which students might take in the future, e.g. taxi driver, security guard, waiter/ waitress, receptionist and cashier, and showed students some useful workplace conversations. Students found these conversations practical and were interested to learn some of them.

- Selecting materials related to students' everyday life and students' future career to cater for individual needs
- Learning through activities
- Linking the knowledge and skills covered in the Elective Part to those in the Core Part

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Part II Job hunting

Students were interested in the job hunting part. They knew that they would have to look for one sooner or later. The following topics were covered:

Job advertisementsResumes

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- Application formsInterviews
- Cover letters (optional)

Students did not have public exam results, testimonials or work experience. This made it difficult for them to write their own resumes, cover letters or fill in the job application forms. Teachers decided to link this activity with Paper 3 in the Compulsory Part in which students were required to read the data file, locate and draw relevant information to fill in forms or write letters. They gave the students a situation:

Your friend, Raymond Lam is going to apply for the job of Customer Service Assistant at Yuen Long Plaza. Read the information and documents below and help him fill in the application form and write his CV and cover letter.

The template of ID card, job advertisement, public exam result slip, school testimonial, certificate and application form looked authentic. Students were thrilled to read Raymond's documents and were curious about his background. They were engaged in reading the documents.

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Selecting materials	Part III	Project (to be implemented in May – September 2011)
related to students'	Part A:	Setting up a company
everyday life and		<pre> company name company logo cmotto </pre>
students' future career		←information (telephone number, fax, address, email, website)
to cater for individual	Part B:	Designing a product and packaging
needs	Part C:	Preparing promotional materials
• Designing activities		●poster ●leaflet
and tasks to meet		TV commercial (product: storyboard <u>OR</u> video clip of TV commercial)
the needs of students	Part D:	Making sales presentation
with different learning		Each company introduces their company and sells their products.
styles		Students will then "buy" one product. The company which sells the
• Linking the knowledge		largest amount of goods is the winner.
and skills covered in	Part E:	Handling a complaint from customers
the Elective Part to the		The product each group "bought" from another company got some
Compulsory Part		problems. Students have to write a letter of complaint to the company.
• Learning through		The companies have to respond to the complaints.
Learning through activities	★ Teach	ner provides all students in the class with the same task or exercise but
activities		s the output or the amount and form of support that he/she gives.
Allowing learner		
autonomy that could		
cater for their needs		
and interests		

Facilitating factors and impact

- 1. The school used the English Enhancement Grant (EEG) to release the two members of NSS team to design the school-based curriculum and materials for Elective Parts and try out different strategies to cater for learner diversity.
- 2. Even weaker students loved the elective modules. They were engaged in the lessons. Some of them were more willing to read, write and to speak. They found reading longer texts and writing more manageable and became less reluctant to read and write. This encouraged the teachers to adopt different strategies to cater for learner diversity.
- 3. Teachers rounded up each elective with HKDSE writing questions. They demonstrated how to use the things learned in the Elective Part to tackle different types of HKDSE Paper 2 questions. The Elective Part and the Compulsory Part were aligned.

Difficulties and suggestions

Teachers of both schools spent a lot of time on planning the new curriculum. As suggested by Curriculum Development Council (2007), schools should leave a clear record of how the English Language curriculum has been adapted in a particular year. The record must be passed on to the teachers in the following years so that they know the needs of the students, and continuity in the school curriculum can be achieved.

Conclusion

Successful teaching requires two elements: students' understanding and engagement (Tomlinson, 1999). The two school cases demonstrated using high level of classroom interaction to engage students in active learning and providing opportunities for students to think about, apply and demonstrate what they have learned to deepen their understanding of the knowledge and skills. It is advisable for teachers at both schools to document all the changes made in adapting the school-based curriculum in a systematic manner to sustain the impact on learning and teaching in the future.

References

The Curriculum Development Council and the Hong Kong Examinations and Assessment Authority. (2007). <u>English Language Education KLA: English Language Curriculum and Assessment Guide (S4-6)</u>. HKSARG: The Education and Manpower Bureau.

Tomlinson, C. A. (1999). Mapping a Route Toward Differentiated Instruction. <u>Education Leadership</u>, 57(1), 12-16.

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