### Module 3: Issues encountered in a time of Crisis

#### A: A Typical Family under Atypical Pneumonia

Every Hong Kong citizen is going through a hard time coping with the threat of Atypical Pneumonia. Here is the Chan family. Image you were one of them, what would you do?

Role-play with four other classmates. The five of you make up the Chan family.

#### **Background information:**



Mr. Chan (Father): A senior official of the Department of Health, HKSAR, living with his wife and children in Shatin.



Mrs. Chan (Mother): Housewife.



David (Eldest son): An officer in a bank. He lives in Amoy Garden with his pregnant wife.



May (Daughter): A nurse at the Prince of Wales Hospital, Shatin.



Tommy (Son): A secondary three student in a Shatin school.

#### Case 1



Here is Tommy's diary ...



19th March (Wednesday)

The number of AP cases totals 150 today, most are said to be in the Prince of Wales Hospital. In my class, there are three absentees. Several of those who are present cough rather severely.

# Diary

24th March (Monday)

The number of AP cases has risen to 260. It seems that the whole city is panicking. Many schoolmates are absent today. Even my class mistress is on sick leave. I feel scared whenever I pass by the Prince of Wales Hospital.

## **Diary**

25th March (Tuesday)



There seems to be no signs of stopping. Today the city records 286 AP cases. Almost 100 schoolmates do not go to school today! Mom says I will have to stop going to school myself if there is no official suspension of classes.

# Diary

27th March (Thursday)



Should I go to school or not?



#### Discussion:

1. If you were Tommy, would you go to school or not? Ask your family to give their opinions. (Family members are reminded that their opinions should be supported with reasons.)

An unknown virus is spreading among the staff working in the Prince of Wales Hospital. Nearly 80 people including medical staff (of which more than 20 were in the medical ward on the 8<sup>th</sup> floor) were indeed attacked by the unknown virus. They are showing symptoms of fever and upper respiratory system infection and one now is on sick leave. Three had to be confined in hospital. Two have been confirmed to have contracted Atypical Pneumonia.

XX Post 12-3-2003

Daughter, many medical staff are infected. You should take two weeks off and leave that dangerous place. You know, you might pass on the virus to us. I am so worried.



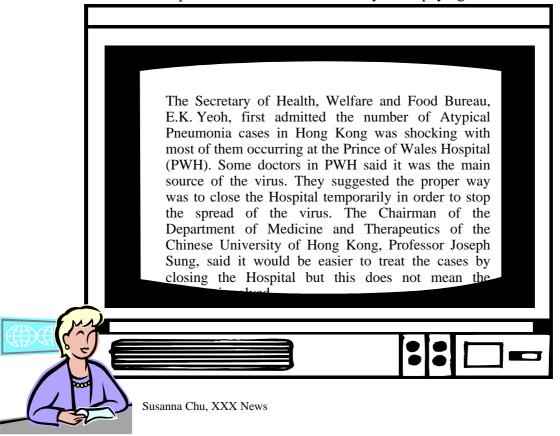


Mom, I am scared of being infected too, but leaving will only increase the workload of other staff. I really don't want to leave at this critical moment!

- 1. If you were May, what would you do? What factors would you take into consideration?
- 2. If you were one of the family members, would you support May? Why?
- 3. If you were May, what would you do to make your family feel less worried? Please be specific.

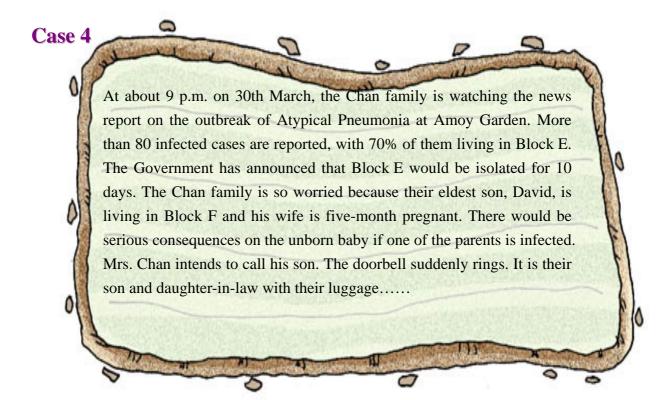
#### Case 3

By 17th March, more than 100 people are already confined to the Prince of Wales Hospital because of Atypical Pneumonia. People living in Shatin are very worried. The Chan family is having dinner while watching the news. The situation at the Prince of Wales Hospital makes the headline. Everyone is paying close attention.



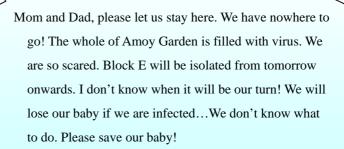
After watching the news report, different opinions are expressed by the Chan family members about the AP issue. One even suggests sending a letter to the District Board and demand the Prince of Wales Hospital to stop its services completely.

- 1. If you were a member of the Chan family, do you think the Prince of Wales Hospital should stop its services completely? (Think about the following issues)
  - What good will it do if the Prince of Wales Hospital closes?
  - What price has to be paid?
  - What about emergency cases? Where should the patients go?
  - Can the closure of the Prince of Wales Hospital effectively stop the spread of diseases in the community?





You are here? We are so worried about you!



- 1. Do you think the Chan family should let David and his wife stay in their flat? (Refer to the appendix)
- 2. What do they need to consider when making the decision?

#### Case 5

It is about eleven in the morning of 1<sup>st</sup> April. Only the mother (Mrs. Chan) and the little brother (Tommy) are at home. The phone rings and Mrs. Chan picks up the phone at once.

Hello! Aunt. You'd better hurry to the supermarket to stock up. This morning, I am told that Hong Kong will be declared an infected port. Tomorrow, there would not be any food coming into Hong Kong. If you don't stock up now, you would go without food. Quick! I have to phone other friends. Bye!!



Mary

Mrs. Chan is now very anxious and she calls her husband immediately.

Dear, your cousin Mary just said that Hong Kong has become an infected port. She told me to go to the supermarket to stock up. What should I do?





My dear, you need not be so nervous. I do not think this is official government announcement. Don't take the rumor seriously.

Okay. Maybe I should call May and David up and see what they think about it.

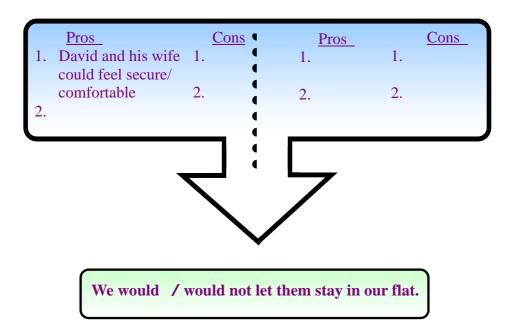


- 1. If you were Mrs. Chan, how would you check rumor?
- 2. As a member of the Chan family, what kind of advice you would give Mrs. Chan?
- 3. What is likely to be Mrs. Chan's final decision?

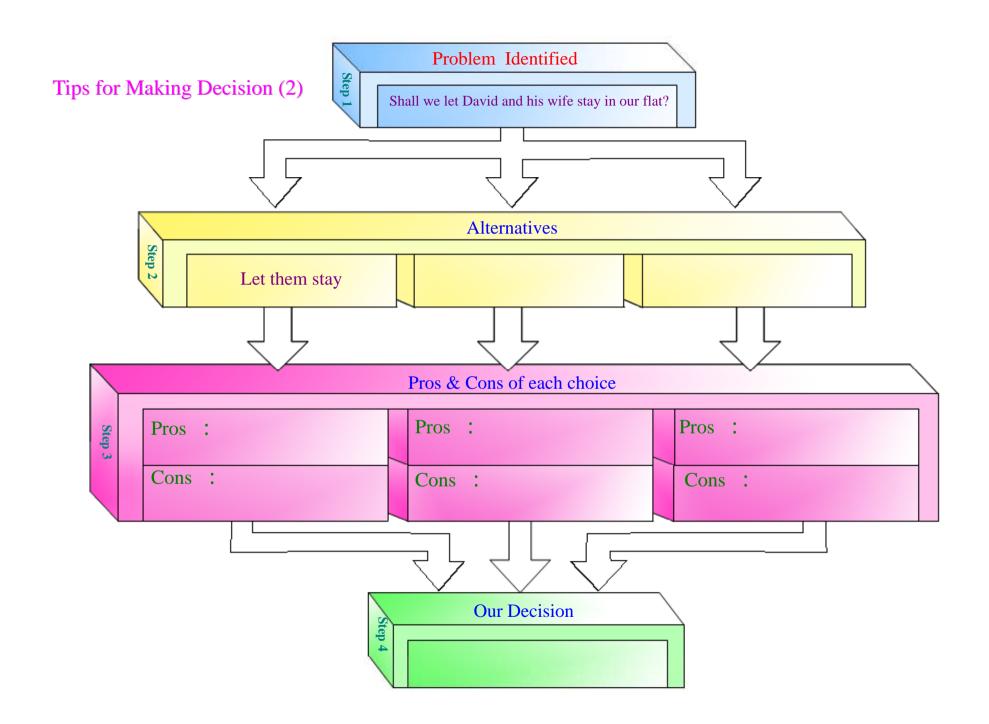
# Tips for Making Decisions

When we have to make decisions, we could use a series of steps to reach the right decision. Let us now use Case 4 as an example to illustrate what steps one should go through when making decisions.

# Tips for Making Decisions (1) Problems Identified Shall we let David and his wife stay in our flat? How to make decision? Let them stay Do not let them stay



What to Consider?



# Tips for Making Decision (3)

# Problem: Shall we let David and his wife stay in our flat?

Decision Factors for consideration	A: Let them stay	B:	C:
<ol> <li>Feasibility         <ul> <li>(Is it easy to be carried out?)</li> <li>[5 marks: easiest]</li> <li>[1 mark: most difficult]</li> </ul> </li> </ol>			
2. Pros			
3. Cons			
4. Possible Outcomes			
Our final decision			
We have decided to, it is because			