

Crunching Numbers or Business Driver?

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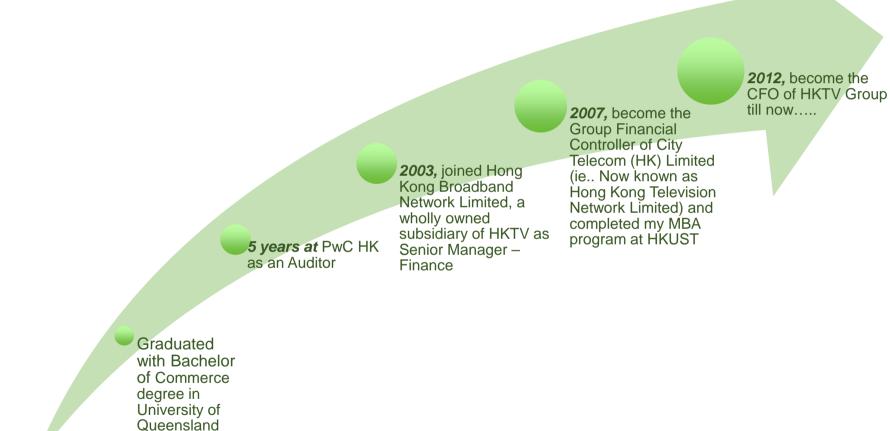
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Certain information in this presentation is extracted from Google Analytics and rounded to the nearest thousand. The computation method and basis of which have not been verified. The data could be overlapping (a) between different type of devices among Online Shopping Platform if the same user using more than one devices for browsing our Online Shopping Platform at the same time; (c) or the same user using HKTVmall app to browse the HKTVmall web-page; (d) if the same user using the same device to browse the online shopping mall through different channels/medias on the same device. The information for the same period can be changed at different point of time when capturing the data as Google Analytics performs the analysis on sampling basis. According to Google Analytics, the definition of "User" is "Users that have had at least one session within the selected date range, which includes both new and returning users." The above data are unaudited and are not indicative of the Company's business performance, financial condition or growth prospect. Readers should not place reliance on these data.

For figures generated from internal systems and relevant platforms, which were rounded up to nearest integral percentage or thousand, are unaudited and for reference only.

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Our Career Ladder so far.....

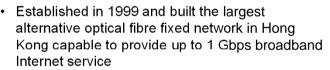


An "Always Something New" Team



- Official launched HKTVmall in Feb 2015, being the largest Online Shopping Mall in Hong Kong
- Partner with > 2,800 merchants & suppliers offering over 270,000 product items for consumers' selection
- > 13,000 orders per day, average order value at ~ HK\$550 in March 2019





Sold the entire Telecom business in 2012 at HK\$5 billion



- Established in 1992 with HK\$2.3 million capital + 10 Talents
- Led to the subsequent collapse of IDD monopoly business in Hong Kong
- Listed in HK in 1997 (SEHK: 1137)



Full Services Marketplace

Online & Offline, Product Variety, Total Solutions to Retailers



One-stop Shopping Experiences: Full range of product items from Own FMCG inventory to merchants offered varieties > 300,000 items









Personal Care and Health





Mother & Baby



Pets



Electrical Appliances



Housewares



Dining and Lifestyle



Sports and Travel



Toys and Books



Fashion



Insurance



Motors



Increasing Demand of Online Shopping in Hong Kong



Source: GMV and Average Daily Order - Internal platform and system

Gross Merchandise Value ("GMV") on order intake represents the total gross sales dollar value for merchandise sold through a particular marketplace over a certain timeframe, before deduction of any discounts offered by the marketplace, rebate used, cancellation and returns of merchandise sold.

Accountant is a boring job?



















Will Accountants being replaced by Robotics soon?

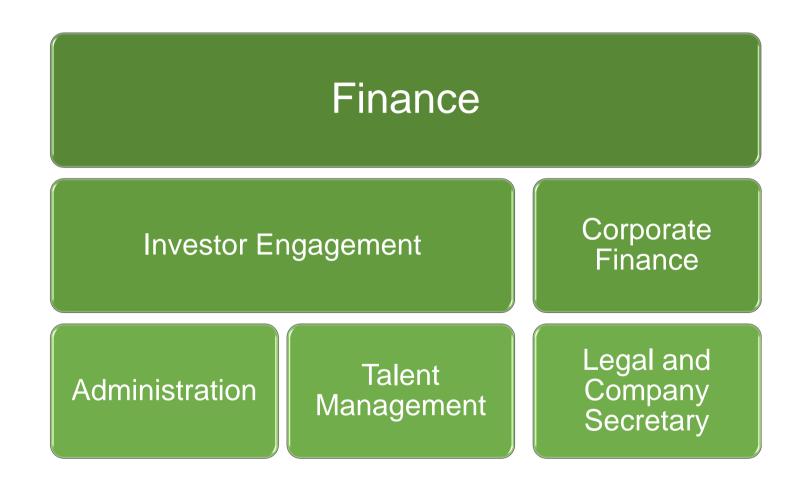


人士應裝備自己, 迎接科技及市場變化帶來的挑戰, 並認為區內企業普遍對科技顛覆行業的應對準備不足。企業應對科技顛覆準備不足 該協會向3832 ...

Source:

https://www1.hkej.com/dailynews/finnews/article/2168122/%E6%9C%83%E8%A8%88 %E6%A0%B8%E6%95%B8%E5%B8%AB%E7%AD%89%E8%81%B7%E4%BD%8D++ CFA%E4%BC%B010%E5%B9%B4%E5%85%A8%E6%B7%98%E6%B1%B0

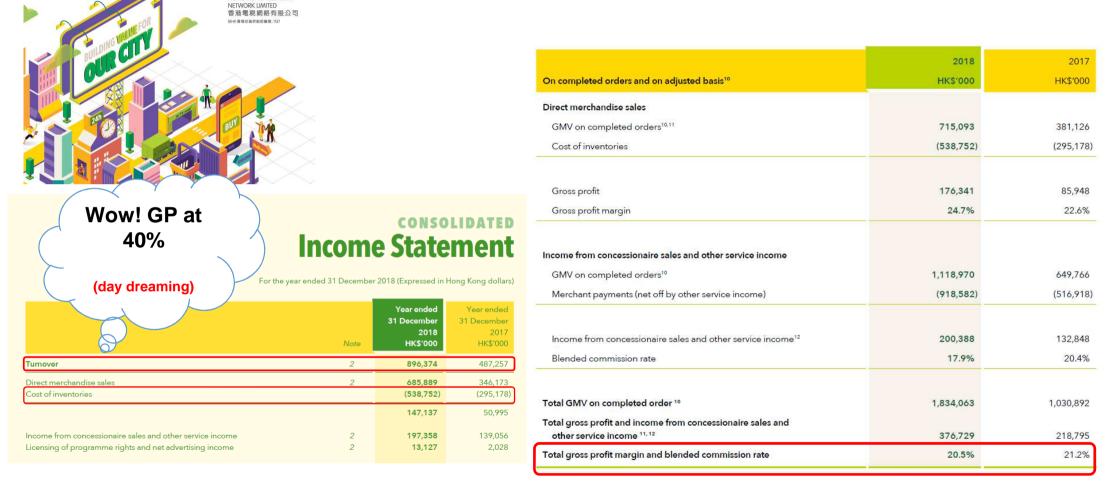
As a CFO, am I only working on NUMBERS?



Challenges for Evolution (a slide prepared 7 years ago)

Bean Counter	Bean Allocator
★ Deal with banks for daily cash flow management	☑ Proactively manage company's overall capital structure to minimize costs of funding at appropriate risk profile
★ Monitor departmental performance by delivering monthly report	☑ Motivate departmental performance to beyond target through recommendations on departmental / personal incentive structure and proper control procedures

MANAGEMENT'S DISCUSSION AND ANALYSIS



Source: Extracted from Hong Kong Television Network Limited 2018 Annual Report

HONG KONG TELEVISION



Financial Highlights 則豫稿

Operating Results 經營業績

HK\$'000 千港元	2018 Continuing operation 持續 經營業務	2017 Continuing operation 持續 經營業務
		(Restated) (重列)
Sales proceeds 銷售所得款項	11,707,732	

Management Discussion and Analysis (continued) 管理層討論及分析(續)

Gross Profit: 73.8%

Gross Pr and Concessionaire Rates

The Goup's gross profit margin as a percentage of turnover decreased to 73.8% from 75.4% in 2017, mainly caused by a higher growth in direct sales relative to APO and concessionaire sales. Gross profit amounted to HK\$3,215.3 million, up 13.6% from HK\$2,830.6 million in 2017. The blended average concessionaire rate for the Group remained relatively stable at approximately 24.8%, compared with approximately 24.7% recorded in the previous year.

Source: Extracted from Lifestyle International Holding Ltd 2018 Annual Report

6. Turnover

Turnover represents the amount received and receivable for goods sold by the Group to outside customers (net of discounts), income from concessionaire sales, income from APO sales, service income and rental income during the year, and is analysed as follows:

		二零一八年 HK\$'000 千港元	二零一七年 HK\$'000 千港元 (Restated) (重列)
continuing operation	持續經営業務		$\overline{}$
Sales of goods — direct sales	貨品銷售 一直接銷售	1,562,484	1,273,779
ncome from concessionaire sales	特許專櫃銷售收入	2,095,041	1,900,998
ncome from APO sales	銷售後訂單銷售收入	535,326	479,877
Service income	服務收入	125,470	63,113
Sandal Engage	£0 △ 1/4 1	20 (00	27 225

Notes:

Application of the HKFRS 15 has resulted in a change of the accounting treatment for those sales transactions under the APO arrangements. These transactions were previously accounted for as direct sales on a gross basis amounted to HK\$1,920,726,000 and HK\$1,681,352,000 for the years ended 31 December 2018 and 31 December 2017, respectively, whereas under the HKFRS 15, the Group is regarded as the agent rather than the principal and therefore only the commission income amounted to HK\$532,036,000 and HK\$473,848,000 for the years ended 31 December 2018 and 31 December 2017, respectively on a net basis will have been booked as the Group's turpover.

Consolidated Statement of Profit or Loss and Other Comprehensive Income 綜合損益及其他全面收益表

for the year ended 31 December 2018 截至二零一八年十二月三十一日止年度

		NOTES 附註	2018 二零一八年 HK\$'000 千港元	2017 二零一七年 HK\$'000 千港元 (Restated) (重列)
Continuing operation	持續經營業務			
Turnover	營業額	6	4,358,010	3,755,092
Cost of sales	銷售成本		(1,142,748)	(924,502)
Gross profit	毛利		3,215,262	2,830,590
			1	

6. 營業額

營業額指本集團年內就向外界客戶出售貨品的已收及應收款項減折扣、來自特許專櫃銷售之收入、來自「銷售後訂單」銷售之收入、服務收入以及租金收入,茲分析如下:

2018

	7
Estimated)
GP ~	()
25.5%	
	12

Application of ABC for Cost Efficiency and Revenue Growth

Other Operating Expenses

45% of Total Operating Expenses

Functions	As a % of GMV on completed orders	2018 HK\$'mn	a % of GMV on completed orders	2017 HK\$'mn	Variance HK\$'mn
Fulfillment cost	18%	332.5	22%	230.2	102.3
Marketing and promotion including O2O shop Ecommerce operation and supporting functions	6% 10%	119.1 188.6	6% 17%	63.8 178.9	55.4 9.7
Non-cash items: Amortisation expenses Depreciation expenses Equity settled share-based payment expenses Others	1% 4% 0% 0%	24.0 67.5 7.2 (1.3)	1% 5% 3% 0%	15.1 46.8 28.8 5.0	9.0 20.7 (21.6) (6.3)
	40%	737.6	55%	568.6	169.0
Total GMV on completed orders		1,834.1		1,030.9	

Stock in and housekeeping

Pick and pack

Central logistics

Consolidation with merchant goods

Last mile delivery

Investor Engagement

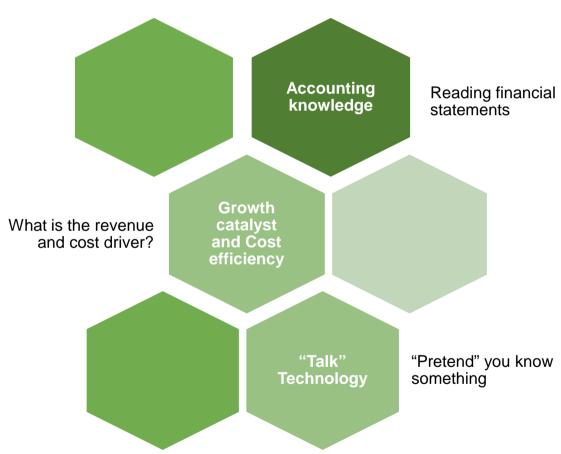
- To build an Ecosystem to transform Hong Kong business operation, trading, retail, finance and daily life onto a Digital Online Platform
- To support retail industry in Hong Kong going online so as to maintain the position as one of the Leading Cities in Asia

Hong Kong need eCommerce!



Investor Engagement = Sales Pitching





Use Technology to "Build" Infrastructure

1.Scale = Increase in Headcount?

- 1.Running man vs Robotic
- 2. Live Customer Service vs Al Chatbot

2. Traditional Retail vs Digitalization

- 1. Audience list as digital driver for sales conversion
- 2.Self served merchant management system vs Relationship Manager
- 3.O2O Shop for Sales vs Education and Conversion





Automated Warehouse Operation - Scalability, Cost Efficiency & Accuracy

Loss-making "Highly Manual Fulfilment Process" Stable & Profitable "Highly Automated Process"



Traditional Retailing

Man to Goods



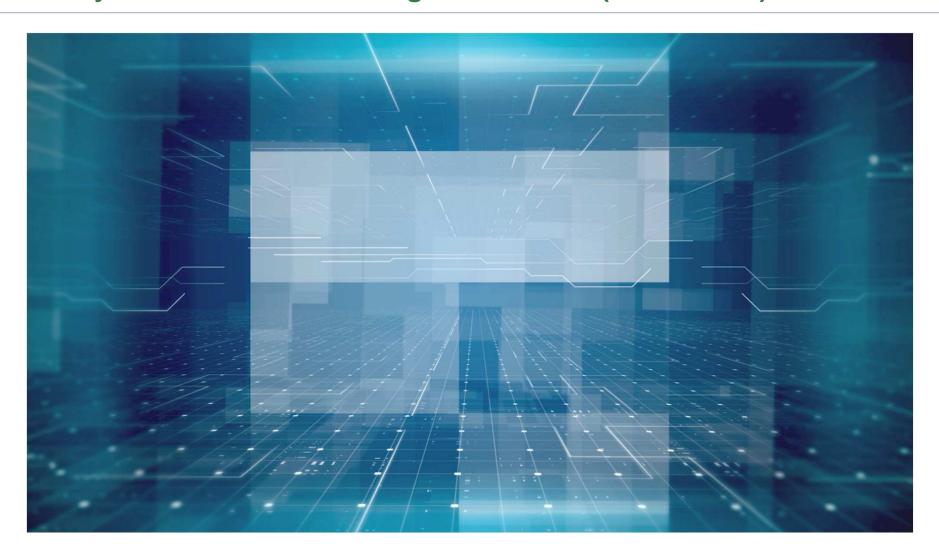
New Retailing
Goods to Man







Robotic Systems in HKTVmall Logistics Centre (Phase I & II)



HKTVmall is a Google Partner Conversion Uplift via Remarketing List

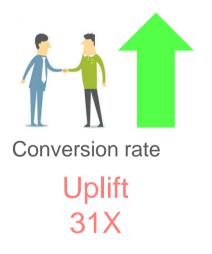
More precise target marketing in placing digital ad, this is our strength brought by BIG DATA collected from HKTVmall and HoKoBuy!





According to 2017 experiment,
HKTVmall remarketing audience VS Google
audience





Source: Google Adwords (Jan - Dec 2017)

My Little Sharing.....

Basic Accounting Knowledge

Doing double entry will definitely be replaced by Robotics!

- < > Double Entry to balance the Trial Balance
- = Ability to <u>Adapt</u> to Different Technology and Business, to <u>Interpret</u>, to <u>Drive Change</u> is not Replaceable!

Thank You!

